

# FAQ'S FOR ITEMS SOLD ON EBAY

Do you combine postage?

We offer combined postage across all purchases made under the same payment.

Regardless of which items you buy, our fair post policy means you pay only our small item rate of 90p for the first item in an order and 15p per item thereafter. We use First Class Royal Mail regardless.

How do I combine postage?

Simply "commit to buy" the first item then use the "continue shopping with this seller" link, until you have all the items you require assembled in your basket. Then use the "Pay Now" button to continue to PayPal where your postage costs will be automatically calculated. You do not need to request a total from us.

Can you post abroad?

We post only to the UK. Sad experience of lost parcels leaves this the only viable option. There are no exceptions to this.

Can you send me a sample?

Some companies offer free samples, we feel it is fairer to offer a lower priced product to everyone rather than have our customers supplementing other people's samples. Please purchase a single pack from our EBay Shop.

Do you sell mixed colour packs?

The only multi colour pack we sell is for our range of wedding favour boxes with heart detail lid. This item costs £3.00 and contains our full 21 colour range.

Custom printed Wristbands are sold in packs of 100 of a single design and colour.

Where are the items made?

We manufacture all our own products here on the North East Coast of Norfolk, England!

How big is the item?

Details of sizes of our products are contained in their individual listings.

How soon can you deliver?

Post leaves our premises daily at 4:00pm most orders placed before that time will be despatched the same day, all orders are despatched within 1 business day of the completion of the order process.

If I buy more than 1 packet, can I have a discount?

Every customer already gets a full manufacturers discount. If you want to order more than 50,000 boxes, you are then welcome to ask.